



## Malpractice Policy

Effective Date: November 2023 onwards.

### **1. Introduction**

This Malpractice Policy (the "Policy") sets forth the guidelines and procedures for addressing malpractice claims against Earth & Beauty (the "Provider"). The purpose of this Policy is to ensure the proper handling of malpractice issues and protect the interests of both the Provider and its students.

### **2. Definitions**

2.1. Provider: Earth & Beauty

2.2. Student: Any individual enrolled in a beauty and aesthetics training program provided by the Provider.

### **3. Coverage**

3.1. Scope: This Policy provides coverage for malpractice claims arising from the provision of beauty and aesthetics training by the Provider.

3.2. Covered Acts: The Policy covers malpractice claims resulting from errors, omissions, professional negligence, or any other wrongful act committed by the Provider or its employees during providing beauty and aesthetics training to students.

3.3. Exclusions: The Policy does not cover intentional misconduct, criminal acts, or any acts committed outside the scope of the Provider's authorised training programs.

### **Earth & Beauty**

10 Great George Street | Weymouth DT4 8NN  
[info.earthandbeauty@gmail.com](mailto:info.earthandbeauty@gmail.com) | 07811181101  
This policy can also be found at [www.earthandbeauty.co.uk](http://www.earthandbeauty.co.uk)

#### **4. Reporting and Investigation**

4.1. Reporting: Any student who believes they have been a victim of malpractice must promptly report the incident to the Provider's designated malpractice reporting authority.

4.2. Investigation: The Provider shall initiate a thorough investigation upon receiving a malpractice report. The investigation will include gathering relevant information, interviewing involved parties, and reviewing any supporting evidence.

#### **5. Resolution and Compensation**

5.1. Resolution Process: The Provider will strive to resolve malpractice claims in a fair and timely manner. The resolution process may involve mediation, negotiation, or other appropriate means of dispute resolution.

5.2. Compensation: If the Provider is found liable for malpractice, compensation will be determined based on the nature and extent of the damages suffered by the affected student. Compensation may include financial reimbursement, additional training opportunities, or any other reasonable form of restitution.

#### **6. Insurance Coverage**

6.1. Coverage Limit: The Provider shall maintain professional liability insurance coverage with a reputable insurer. The coverage limit should be sufficient to cover potential malpractice claims arising from the Provider's activities.

6.2. Insurance Notification: In the event of a malpractice claim, the Provider will promptly notify the insurance company and cooperate fully in the claim handling process.

#### **7. Compliance and Training**

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7.1. Compliance: The Provider and its employees shall comply with all applicable laws, regulations, and industry standards related to beauty and aesthetics training. Non-compliance may result in disciplinary action, including termination of employment.

7.2. Ongoing Training: The Provider will continually invest in the professional development and training of its employees to ensure they stay up-to-date with the latest industry practices and standards.

## **8. Policy Review**

This Policy shall be reviewed periodically to ensure its effectiveness and compliance with changing regulations and industry standards. Amendments or updates to the Policy may be made, as necessary.

## **9. Conclusion**

This Malpractice Policy serves as a guide for the Provider to address malpractice claims in a fair and efficient manner. By adhering to this Policy, the Provider aims to maintain a high standard of professionalism and provide quality beauty and aesthetics training to its students.

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